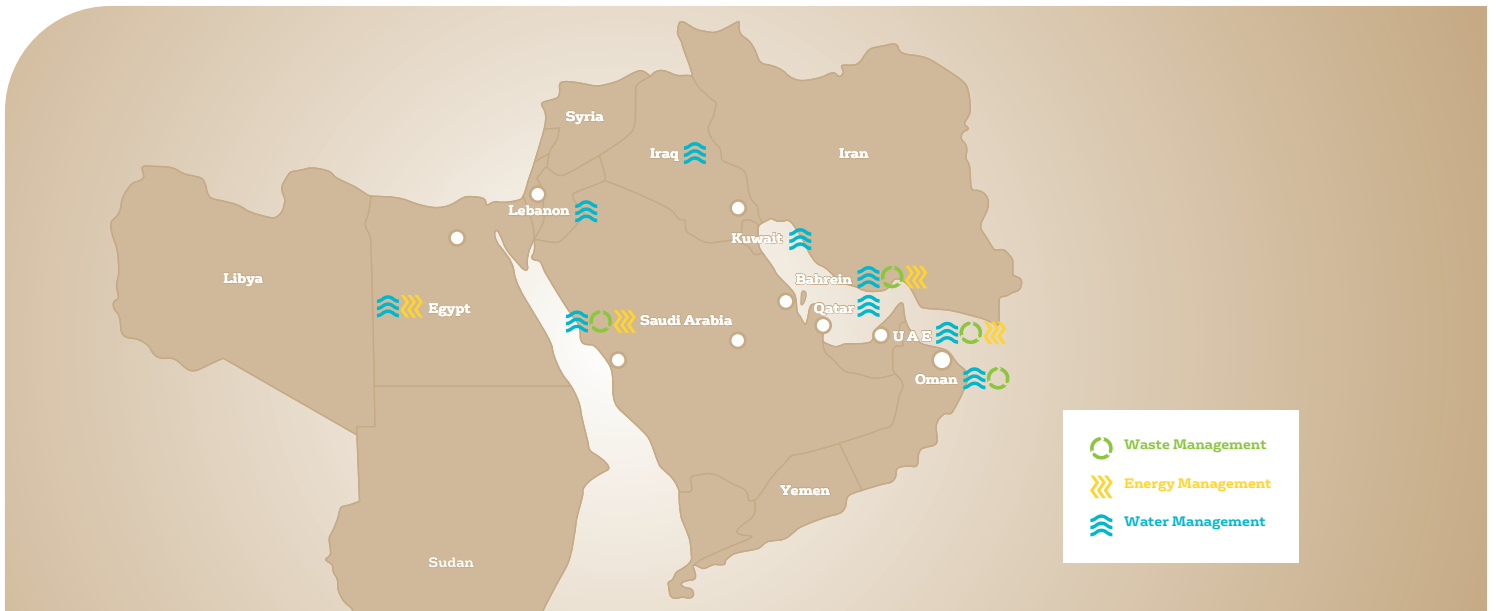


Providing innovative environmental solutions in waste, energy and water

Middle East





The big picture

Today, we're experiencing some of the most significant environmental challenges we've ever faced, from rapid urbanization to scarcity of natural resources and climate change.

Resourcing the world

Veolia is the global leader in optimized resources management and when it comes to managing utilities and resources, Veolia is the only company in the Middle East that works across the whole spectrum of environmental services - a unique service that we're proud of being able to provide.

We're at the forefront of technology, creating innovative solutions to develop access to resources, preserve and replenish them.

We can make a difference to you too

In the Middle East, Veolia works with industries, governments and communities as well as retail and commercial businesses to deliver innovation and sustainable solutions that are needed today, with the vision required for tomorrow.

Our unique expertise, technological capabilities and group synergies will help you to create smart ways of meeting today's challenges. By combining our strengths with yours, we can work in harmony, maximizing our use of precious resources and reducing the impact we all have on our planet.

Strengthened by its dynamism and long-term economic growth, decision makers in the region are implementing new infrastructure development policies. Through public-private partnerships and innovative contractual schemes, Veolia is committed to achieving quantifiable results with sustainable, pragmatic environmental solutions.

Key figures

- More than **4,000** employees
- A strong local network with **10** offices across the region
- **30** years of sustainable partnerships
- More than **6,000** references

Some of our key references

UAE, Ajman

- 25-year concession and O&M contract
- 50,000 m³/days wastewater treatment plant serving 250,000 population equivalent + customer services including collection and billing (3 front offices)



UAE, Fujairah

- The largest hybrid desalination plant in the world
- 12-year O&M contract
- A capacity equivalent to 591,000 m³/day of drinking water



UAE, Saadiyat Island

- 29-year concession
- First district cooling plant with an installed capacity of 10,000 Refrigeration Ton (RT), expandable to 12,500 RT



Oman, Muscat

- 5-year management contract including 8 of the 10 regions in Oman
- Serving 2,300,000 population equivalent



Qatar, Doha

- 7-year O&M contract
- 2 sewage treatment plants with a capacity of 112,000 m³/day,
- Serving 460,000 people equivalent



Saudi Arabia, Riyadh

- 5-year performance contract
- Operations & maintenance of 11 drinking water and 6 wastewater treatment plants to serve 420,000 customers
- 250,000 new connections made each year



UAE, Abu Dhabi

- Since June 2014
- 3-year O&M contract
- Waste Handling, Transport and Disposal Services of Ruwais Polymers Plant





Waste Management

You may not realize it, but every year, less than a quarter of the waste that is produced worldwide is recovered.





Integrated waste management program,
Saadiyat Island, UAE



Hazardous waste management services,
Borouge, UAE

Veolia is the benchmark for sustainable waste management, resource recovery and industrial solutions and provides fully integrated waste and recycling solutions to a broad range of clients.

Activities

- Environmental and flow logistics services, including cleaning, site remediation, pipe systems maintenance, and waste collection consolidation and transfer for local authorities and businesses
- Hazardous and non-hazardous waste sorting, treatment and recycling, composting, landfilling and physical-chemical treatment
- Conversion of waste to energy, organic matter and recycled raw materials
- Construction and demolition waste services
- Medical waste management
- Consulting and peer performance solutions

Key figures

- Collection services for more than **51** million people on behalf of local authorities
- **570,000** business customers (excl. industrial maintenance)
- **38** million metric tons of waste recovered as materials and energy
- **719** treatment plants operated



Energy Management

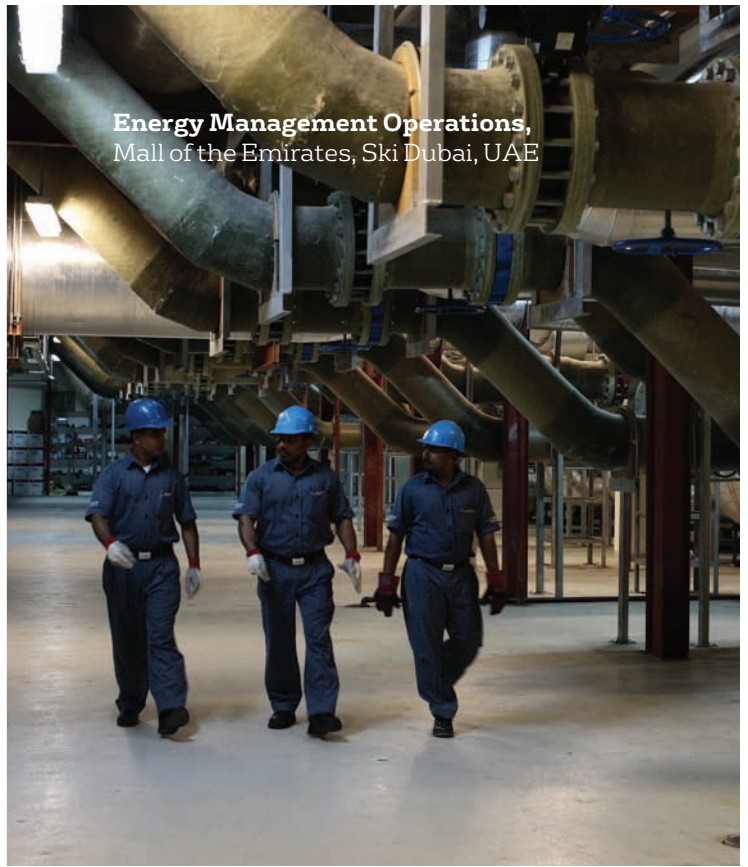
With climate change, rising energy prices and increasingly scarce resources, energy efficiency is now on top of the agenda for Middle East businesses.



Central district cooling system and sewage treatment plant in Bahrain Bay, Bahrain



Energy Management Operations, Mall of the Emirates, Ski Dubai, UAE



Our approach is to combine an array of offers and options to build custom solutions for our customers. Whether you're looking to save energy or need someone to invest in and manage your energy infrastructure, we can use our synergies to help you find the right solution.

We can design, build, operate and maintain **energy solutions** that can decrease your overall consumption of energy, and **reduce long-term utilities expenditure**. This includes the management of district cooling networks, energy plant engineering and maintenance services, technical services for commercial and industrial building operation and comprehensive building services towards **smart energy management**.

Activities

- » Energy and climate conditioning (heating and cooling) services
- » Heating and cooling networks
- » Industrial utilities
- » Comprehensive integrated building management services
- » Climate control and power equipment installations and industrial maintenance
- » Consulting and peer performance solutions

Key figures

- » **770** district and local heating and cooling networks
- » **4.5** million multi-family housing units managed
- » **163,000** energy plants managed
- » **4,300** industrial facilities managed



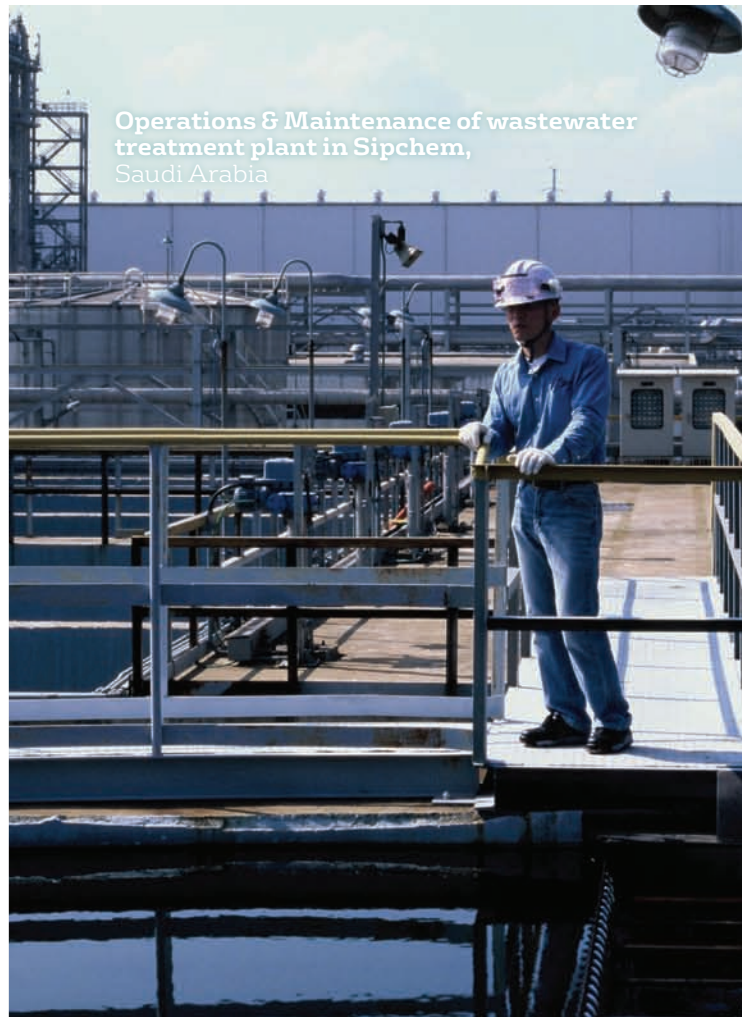
Water Management

As pressure on fresh water resources increases, we all need smart ways to reduce our water footprint and adopt a 'blue growth' strategy for the future.

Non-revenue water project,
PAEW, Oman



Operations & Maintenance of wastewater
treatment plant in Sipchem,
Saudi Arabia



Whether you're concerned about scarce water resources or want to maximize efficiency and minimize your water consumption, you can rely on our water experts for some smart answers.

We manage assets of the water cycle, including **reuse** and **desalination** solutions and design, build and operate advanced water and wastewater treatment plants. We focus on client needs to maximise reuse of water and **minimize impact on the local environment and waterways**. We have a commitment to the environment and the communities in which we serve.

Activities

- ≡ Management of water and wastewater services for municipal and industrial clients
- ≡ Design/build of technological solutions and facilities necessary to deliver water and wastewater services
- ≡ Consulting and peer performance solutions

Key figures

- ≡ **94** million people supplied with drinking water
- ≡ **62** million people connected to wastewater systems
- ≡ **4,532** drinking water production plants managed
- ≡ **3,442** wastewater treatment plants managed

